



DEPARTMENT OF THE TREASURY
INTERNAL REVENUE SERVICE
Washington, D.C. 20224

RECEIVED

AUG 01 2005

CHAPTER 13
TRUSTEE

SMALL BUSINESS/SELF-EMPLOYED DIVISION

July 27, 2005

STAKEHOLDER NAME AND ADDRESS

This letter is being sent as a follow up to our previous message regarding the Insolvency centralization. The Insolvency operation is proceeding with plans to consolidate the clerical and paraprofessional work to one centralized location - the Philadelphia campus.

Effective August 8, 2005, Chapter 7 No Asset cases and Chapter 13 post-confirmation cases for Florida and Puerto Rico will be assigned to Insolvency employees in the Centralized Insolvency Operation (CIO) at the Philadelphia campus. All mail and phone communications pertaining to those cases should be directed to the Philadelphia campus effective on that date.

Insolvency employees at the campus will be responsible for taking all actions on cases that are assigned to them, including handling incoming phone calls and processing Insolvency mail directed to the campus. A toll free call center has been established for Insolvency related calls. The toll free number is 1-800-913-9358. The fax number for the CIO is 215-516-2015. The campus staff will consist of day and swing shifts to enable customers to speak with assisters during working hours in all time zones.

There will be two mailing addresses for cases assigned to the campus.

- All payments for Chapter 7, Chapter 9, Chapter 12 and Chapter 13 cases should be sent to P.O. Box 21125, Philadelphia, PA 19114.
- All other correspondence pertaining to the cases listed above should be sent to P.O. Box 21126, Philadelphia, PA 19114.
- Payments for Chapter 11 cases will continue to be sent to the local offices.
- Insolvency will notify the Clerk of the Court to change our official address on their matrix.

Eventually, the campus will also be responsible for initial processing of all new bankruptcy cases and closing actions on cases that have been discharged or dismissed. Insolvency employees in local offices and the campus are continuing to work together to ensure the current levels of customer service are maintained.

A significant amount of the types of work currently performed by the professional staff in Insolvency local offices will remain assigned to Insolvency field employees including Chapter 9, 11 and 12 cases as well as Chapter 13 pre-confirmation cases and complex Chapter 7 cases. In most instances, interaction with Insolvency field employees will remain unchanged.

If you have any questions or concerns, please contact George A. Green at 904-665-0845.

Sincerely,

/s/ Thomas D. Mathews

Thomas D. Mathews
Director, Advisory, Insolvency & Quality